MOST FREQUENTLY ASKED QUESTIONS

How do I register for a class?







Pick from any of the many activities on our home page at haydensgym.com Click the Icon and register for the day and time of your choice. If a class is "Wait Listed" be sure to register to be put on the wait List for the next available opening.

When can my child start class?

START IMMEDIATELY

Do I have to pay a Registration Fee for all of my children?

All Families will pay a maximum of two registrations per family

Do you offer discounts if I take more than one (1)?

PRICES FOR MULTIPLE CLASSES PER WEEK

- 1 -Recreation class per week \$74.00 per month
- 2 -Recreation classes per week \$125.00 per month
- 3 -Recreation classes per week \$175.00 per month

Do you offer sibling discounts?

Discounts are as follows: Discounts are applied to the lowest tuition(s). 5% off 2nd child's tuition 10% off 3rd child's tuition 15% off 4th + child(ren) tuition 10% off net tuition with active military ID (Must present ID to receive military discount. We will adjust rate accordingly)

How do I sign up my other children?

Visit haydensgym.com pick the class of your choice, click on register or waitlist and then it will ask you



Already a customer? Click here to login.

Click here and it will direct you to enter your email and password for your parent portal and you can add another child.

When do classes stop?

We do NOT have sessions, classes are continual.

In order to withdraw from Haydens, the office MUST RECEIVE WRITTEN NOTIFICATION by EMAIL or NOTIFICATION THROUGH PARENT PORTAL 30 days prior to the child's last day. If you do NOT submit this notice you will be charged for the class as long as your child's name is on our roster. If you do not receive an acknowledgement email of your withdrawal within 2 business days, please resend your withdrawal. Team withdrawal requires a 30 day WRITTEN NOTICE or EMAIL NOTIFICATION and all Assessment Fees must be paid for the contract year. If a tuition fee is disputed with a bank or merchant company and the proper steps were not taken to withdrawal from the program, you will still be responsible for the tuition in dispute. *Parent Portal: At top of the page on the right hand side, click on the triple line drop down menu and click "Contact Us" and send your 30 day notice. *Email your notice to haydens@haydensgym.com

How do I pay?

There is only one way to pay your tuition: 1. Automatic withdrawal on the 1st of the month through Credit or Debit card. (Due to the time delay of some financial institutions, Haydens Gymnastics reserves the right to process one or two days prior to the end of each month in order to receive funds by the due date of the 1st.) There will be a \$25 fee on all returned checks and electronic checks. There will be a \$10 late fee charge if payment is received after the 10th of the month. If payment (plus late fees) are not received in full by the end of the month, your child's gym privileges may be suspended until your account is made current.

What do I wear?

Girls: Attire: Leotard, Barefoot (no socks or tights), Hair up

Boys: Boys recreational students are required to purchase a "Gym Class Hero" T-shirt that must be worn to all practices \$10

What Building does my child go to?

Next to each registration button there is a "location" of the class (HGCA, Raw, JR. Gym) addresses are there as well.